

January 26, 2021

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

## **PUC 1-1**

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

**ELECTRIC** 1/23/2021

mpany: Narragansett Electric Company (Electric Business)
b: GAS
te: 1/23/2021

	Mor Apr May Jun	2019 July Aug Sep	Oct Nov Dec	Jan Feb Mar	Apr May Jun Jul	2020 Aug Sep Oct	Nov Dec	1/23/2021	Mar Apr	Y May Jun Jul	ear-Over-Year Variance (Percent Change)  Aug Sep (	Oct Nov Dec Jan	Year-Over-Year Variance (Amount Change)           Feb         Mor         Apr         Moy         Jun         Jul         Aug         Sep         Oct         Nov         Dec         Jon         Feb
# of Customers  Residential  Low Income Residential		+ - 221,977 20,268 + - 22,043 + - 22, 20,257 + - 20	2,334 222,714 224,268 225,4 0,248 20,320 20,456 20,5	45 225,330 225,922 226,356 31 20,537 20,563 20,575		153 225,804 225,719 2 195 21,133 21,254	5,771 227,574 228 0,440 20,148 19	,291 228,707 536 19,202	1.6%	1.8% 1.8% 1.8% 1.8% 1.2% 3.7% 3.8% 1.6	5% 1.7% 1.5% 1% 4.3% 5.0%	1.8% 1.5% 1.3% 1.3% 1.3% 1.3% 1.3% 1.3% 1.3% 1.3	
Small C&I Medium C&I Large C&I Total	18,657 18,643 18,600 18,536 5,102 5,104 5,100 5,101 774 7773 7773 7773 7773 267,573 267,467 267,088 266,773	18,504 18,512 18 5,102 5,102 5 769 769 768 266,582 266	8,530 18,601 18,889 19,0 5,115 5,124 5,151 5,1 769 773 779 77 6,996 267,532 269,543 270,9	26 19,036 19,131 19,170 69 5,170 5,182 5,179 783 784 552 270,855 271,581 272,064	19,219 19,160 19,074 19 5,189 5,190 5,188 5 784 781 779 7	19,106	9,149 19,260 19 5,071 5,076 5 788 788 2,219 272,846 272	298 19,328 081 5,085 789 793 995 273,115	2.7% 1.5% 1.3%	1.1%   3.0%   2.9%   2.   1.7%   1.8%   1.7%   1.   1.4%   1.3%   1.3%   1.   1.5%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0%   2.0	3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%   3.2%	2.9% 2.0% 1.4% 1.1% 1.1% 1.2% 0.8% 1.2% 0.8%	
# of Customers w/ Arrears Residential Low Income Residential	39,582 43,164 40,708 39,047 9,251 9,517 8,320 6,961	+ - 40,653 6,591 - 39,147 6,512 - 38	8,855 — 38,524 — 43,264 — 41,4 6,705 — 6,886 — 7,428 — 41,7	24 43,218 49,120 52,486 35 8,814 6,975 6,890	54,860 52,102 53,033 4 7 - 57,050 - 6,801 - 6,989 - 48	194 49,624 134 7,163 6,952	9,491 50,683 53 6,584 6,728 7	.963 48,130 0,76 6,878	32.6% 2°	7.1% 28.0% 35.8% 19. -18.3% 0.4% 8	3% <u>25.8% 27.7%</u> 10.0% 3.7%	28.5% - 17.1% - 30.3%	12,904 11,695 11,394 13,585 7,541 10,60 10,765 10,567 7,419 12,339 (2,367) (2,367) (2,59) 28 531 651 247 (607) (700) (759)
Small C&I Medium C&I Large C&I	2,620 3,513 3,003 2,426 603 881 707 561 84 128 101 74	+ 2,650 + 2,521 + 2 613 + 566 + 2 1 87   73	2,616 2,439 3,243 3,2 598 589 779 7 92 73 116 1	04 2,759 3,318 3,990 82 653 750 895 131 108 98 131	4,922 3,956 3,758 3 1,225 828 876 3 171 105 135	147   3,293   3,125	3,083 3,376 3 713 758 103 125	,565 3,268 822 824 145 161	52.3% 4 48.4% 3: 56.0% 3:	31.7% 54.9% 26. 9.0% 17.1% 56.1% 36. 8.6% 4.0% 82.4% 119.	3% 30.6% 19.5% % 17.0% 6.0% 53.4% 7.6%	26.4% 4.1% 11.3% 9.2% 9.2% 41.1% 7.8% 28.3%	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$
# Arrears 30-60 Residential Low Income Residential	52,140 57,203 52,839 49,069 20,231 21,202 16,947 14,456 1,938 1,857 1,391 1,017	50,594 48,819 48 16,672 14,859 15 1,011 857	8,866 48,511 54,830 53,3 5,001 15,380 19,596 18,1 1,027 1,098 1,345 1,5	58 55,552 60,261 64,392 58 18,846 23,924 22,971 69 2,012 1,485 1,235	68,228 63,792 64,791 60 19,538 15,533 17,519 13 1,161 999 1,023	65 14,264 15,363 165 1840 887	9,974 61,670 65, 5,946 16,560 20, 853 949 1	,085 14,905 382 1.366	23.5% 1 13.5% -36.3% -3	7.8%	% 23.9% 23.7% 1% -4.0% 2.4% -13.6%	23.6% 12.5% 22.9% 3.7% -15.5% 10.6% -22.3% -29.4% -11.9%	1222 1100 10953 15727 9390 1166 1168 1169 50 1265
Small C&I Medium C&I Large C&I		1,550 1,372 1 353 318 1 48 41 41	1.479 2,190 2,190 2,190 58 48 88 58	04 1,565 2,224 2,444 25 396 518 575 81 75 61 86	2,311 1,471 1,599 1 1 682 357 456 1 1 100 43 70 70 70 70 70 70 70 70 70 70 70 70 70	107 - 1,421 - 1,377 102 - 289 - 324 - 1 113 - 47 - 48	1,566 1,824 1 421 437 56 77	942 1,704 556 488 97 109	50.4% 60.6% 62.3%	5.4% -5.0% 34.6% -15. 5.4% -6.3% 48.1% 13. 1.0% -17.3% 40.0% 135.	% 3.6% -6.9% -9.1% -11.2% 14.6% -17.2%	18.7% -16.7% -7.7% -1.1% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25% -1.25	
Total # Arrears 60-90 Residential	24,205 26,269 20,319 17,019 7,789 9,173 9,340 7,505	19,634 17,447 17 5,875 6,064 5	7,930 18,186 23,773 22,4 5,643 5,745 6,514 6,2	37 22,894 28,212 27,311 70 7,559 8,883 11,346	23,792 18,403 20,667 15 12,508 9,899 7,819 7	16,861 17,999 1 128 5,334 5,472	5,025 5,663 5	,062 18,572 488 6,182	12.8%	9.4% 9.4% 21.4% -19.  5.4% 6.0% 4.2% 21.  5.7% -29.5% -17.6% -8.	% -12.0% -3.0% 37 -12.0% -3.0%	3.6% -16.5% 7.2% -12.5% -13.1% -12.5% -13.1% -12.5% -13.1% -12.5%	3,166 (2.47) (1.916) 3,648 (3,800) (586) 69 656 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,625 (3,936) 1,
Small C&I  Medium C&I  Jarge C&I		700 542 551 555 118 120 120 13	552 548 481 6 110 106 93 1	10 662 685 994 13 138 136 208 16 15 26 31	988 903 789 539 539 539 135 788 788 788 788 788 788 788 788 788 78	143	5,025 5,663 5 439 493 493 496 96 114 17	98 140	-31.7% -3: 51.1% 15: 36.8% 18: 82.4% 27:	5.7% -29.5% -17.65% -8. 5.8% -14.8% -3.1% 0. 10.0% -11.3% 18.4% 11. 5.9% -42.9% 109.1% 37.	1% -3.7% -3.0% 1% -35.3% -30.3% 1% -17.5% -35.5% 3% 84.6% -33.3%	-29.8% -33.7% -34.8% - -26.8% -3.1% -12.3% - -9.4% 22.6% -31.5% - 87.5% 70.0% 6.3%	-   -   -   -   -   -   -   -   -
Total  # Arrears 90> Residential	10,298 11,402 11,805 9,143 - 11,562 12,789 14,421 17,086	7,218 7,294 6 + 18,106 18,224 18	6,827 7,032 7,842 7,8 8,211 7,339 7,154 7,154 7,154	81 9,591 10,795 13,728 96 16,813 16,313 18,169	49 20 23 8 15,441 11,808 9,305 8 8 22,814 26,670 27,695 9 28	38 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,427 6,4	5,976 6,753 6, 8,520 28,460 28	,687 7,621	33.3% 3 57.1% 7	5.4% 0.0% 1.8% 16. 8.4% 84.9% 62.1% 56.	-13.1% -5.9% -5.9% - 58.1%	-15.0% -13.9% -15.2%15.2%	
Low Income Residential Small C&I Medium C&I	5,631 6,170 5,648 4,987 337 437 518 682 93 122 114 13	4,880 5,113 5 599 594 1 142 128 1	5,171 5,163 5,339 5,4 585 572 572 4 123 142 132 1	24 5.585 4.425 4.506 90 532 409 552 14 11 14 14 14	4,901 4,899 5,177 5 1,056 1,687 1,620 1 202 283 285 1	5,801   5,576	5,292 5,286 5 1,116 1,086 1 196 207	,145 4,763 088 1,035 200 194 21	-20.0% -21 63.8% 14 20.4% 66	1.6% 225.7% 3.8% 17. 1.6% 225.7% 137.5% 156. 1.6% 148.2% 105.0% 112. 1.1% 200.0% 222.1% 200.0%	3% 13.5% 7.8% 3% 154.7% 133.0% 9% 114.1% 94.3%	2.5% -1.0% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -5.1% -	- 1.125 (1.126) (1.266) (1.26 ) (1.26 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27 ) (1.27
Total \$ Arrears 30-60 Residential	77,637 19,532 20,715 22,907 57,200,855 57,610,014 \$5,193,594 \$3,077,456	23,742 24,078 24 52,539,827 51,773,304 51,692	4,109 23,293 23,215 23,0 2,229 51,663,539 52,297,457 52,963,2	40 23,067 21,254 23,353 99 \$5,066,087 \$7,519,310 \$8,003,626	28,995 33,581 34,819 35 57,558,729 56,228,666 55,407,444 52,412	118 37,265 36,008 3 190	5,156 35,070 34 0,959 \$2,408,703 \$4,307	,600 \$5,412,719	32.4% 4	34% 62.1% 52.0% 51.	54.8% 49.4% 18.7% 21.3%	50.9% 51.1% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3% 51.3%	- 5,726
Low Income Residential Small C&I Medium C&I	\$1,735,646 \$1,708,637 \$1,150,703 \$600,477 \$748,063 \$838,851 \$472,799 \$240,877 \$876,450 \$930,671 \$608,277 \$373,745	\$438,602 \$303,780 \$285 \$200,856 \$147,483 \$176 \$334,711 \$230,159 \$222	9,911 \$309,782 \$473,187 \$638,1 6,237 \$146,582 \$203,832 \$277,2 2,365 \$272,219 \$377,976 \$471,5	41 \$1,082,245 \$1,067,624 \$999,450 92 \$472,861 \$718,306 \$945,157 39 \$509,908 \$716,930 \$819,108	\$880,753 \$742,287 \$662,920 \$329 \$1,109,718 \$594,687 \$444,685 \$201 \$1,175,746 \$663,197 \$577,265 \$353	\$265,058	9,064 \$274,495 \$501 6,334 \$206,463 \$396 7,189 \$331,907 \$637	,718 \$681,357 ,344 \$548,773 ,283 \$769,142	-42.4% -44 26.3% 3. -6.5% 21	35% 35.5% 10.4% -24. 25.8% 84.6% 0. 33% 7.4% 54.5% 5.	8%	-6.7% -42.0% -21.4% -27.1% -12.9% -35.1% -35.1%	575,577 (877,844) 406,440 (9.243) (106,771) (107,721) (19.505) (20.715) (108,692) (156,123) (156,123) (156,124) (157,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156,124) (156
Total  \$ Arrears 60-90  Residential	\$418,102 \$700,403 \$499,435 \$195,039 \$10,979,120 \$11,788,576 \$7,924,808 \$4,487,592 \$2,996,408 \$3,711,976 \$3,965,360 \$2,881,559	\$284,632 \$197,461 \$261 \$3,798,627 \$2,652,187 \$2,642 \$1,910,007 \$1,357,194 \$1,016	1,722 \$150,272 \$285,207 \$351,7 2,464 \$2,542,395 \$3,617,659 \$4,702,0 6,668 \$98,993 \$998,225 \$1,090,9	34 \$5,30,886 \$654,098 \$961,457 04 \$7,661,787 \$10,676,269 \$11,728,799 72 \$1,989,320 \$3,286,198 \$4,422,873	\$1,040,094 \$488,549 \$563,159 \$858 \$11,765,040 \$8,707,386 \$7,655,473 \$4,155 \$5,282,406 \$4,912,495 \$4,292,420 \$3,300	106	1,910 \$341,397 \$550 5,456 \$3,562,965 \$6,393 7,505 \$1,460,091 \$1,509	.52 5/46,891 .197 \$8,158,882	130.0% 4 6.8% 4 47.6% 4	188.7% 201. 12% 9.9% 70.6% 9. 13% 23.9% 49.0% 72.	93.1% 24.0% 98 20.4% 16.7% 30.2% 41.3%	21.7% 28.7% 56.4% 36.0% 36.0% 29.4% 46.3% 38.4%	524,50 525,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,200 52,77 10,2
Low Income Residential Small C&I Medium C&I	\$1,266,857 \$1,451,773 \$1,274,148 \$811,629 \$159,921 \$231,169 \$276,574 \$165,024 \$171,472 \$260,754 \$318,222 \$181,331	\$496,825 \$333,540 \$256 \$95,669 \$80,999 \$57 \$134,409 \$125,802 \$90	5,252 \$248,650 \$284,052 \$363,6 7,463 \$88,765 \$62,896 \$60,6 0,413 \$98,267 \$112,749 \$140,3	22 \$603,425 \$779,664 \$883,399 99 \$267,240 \$171,503 \$283,598 15 \$147,375 \$164,659 \$260,105	\$858,778 \$743,194 \$683,824 \$573,521 \$471,388 \$328,360 \$222 \$492,772 \$430,998 \$339,682 \$267		2,925 \$256,985 \$224 3,310 \$95,855 \$98 4,232 \$139,030 \$136	287 \$374,727 690 \$159,004 917 \$215,968	-30.3% -44 77.3% 15: 51.7% 8:	.8% -41.7% -15.7% 15. .4% 70.4% 99.0% 132. .0% 35.4% 87.3% 98.	% -5.7% -11.6% % 46.7% 63.0% % 17.5% 42.6%	-22.4% -9.5% -38.3% -9.5% -36.6% -9.5% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24% -9.24	
Large C&i Total \$ Arrears 90>	\$102,822 \$160,122 \$347,770 \$100,384 \$4,697,481 \$5,815,794 \$6,182,074 \$4,139,926	\$134,409 \$125,802 \$99 \$122,770 \$93,987 \$12: \$2,759,681 \$1,991,521 \$1,544	3,554 \$72,373 \$70,317 \$71,9 4,350 \$1,495,048 \$1,528,239 \$1,727,5	62 \$167,860 \$170,875 \$214,437 69 \$3,175,219 \$4,572,899 \$6,064,412	\$481,786 \$282,599 \$279,187 \$463 \$7,699,263 \$6,840,674 \$5,923,473 \$4,827 \$15,269,244 \$17,994,987 \$19,723,248 \$21,409	53 \$209,707 \$125,812 \$1 50 \$2,558,138 \$2,011,093 \$1,71	2,702 \$94,995 \$169 0,674 \$2,046,956 \$2,139 0,501 \$22,282,490 \$22,822	,833 \$183,538 ,364 \$3,414,594	29.1% 3 29.1% 3	19% -18.7% 178.1% 277. 24% 10.7% 43.1% 74.	% 123.1% 1.8% % 28.5% 30.2%	28.1% 35.1% 136.0% 19.1% 33.9% 23.8%	\$11.635 321.664 (62.71) 178.893 340.893 115.720 2.738 20.329 24.678 97.871 \$1.345.921 31.883.469 685.600 \$17.935.547 \$2.566.770 \$356.677 \$356.677 \$366.741 \$258.545 \$518.717 \$411.75 \$1 \$55.765.665 7.421.207 \$935.64 \$0.335.59 \$994.848 1118.865 11070.477 11.349.884 11.472.317 11.976.776
Low Income Residential Small C&I Medium C&I	\$4,307,125 \$4,916,370 \$5,007,154 \$4,651,797 \$145,300 \$181,652 \$241,835 \$293,428 \$480,032 \$517,823 \$543,665 \$572,924	\$4,600,913 \$4,795,950 \$4,850 \$306,768 \$279,812 \$276 \$598,724 \$587,846 \$610	0.687 \$4,840,767 \$4,909,807 \$4,882,7 6,551 \$267,417 \$283,727 \$263,4 0,653 \$616,734 \$618,104 \$665,5	40 \$5,037,721 \$4,236,607 \$4,472,983 15 \$261,213 \$399,245 \$454,513 95 \$669,443 \$630,001 \$684,269	\$\frac{54,946,396}{\$643,728}\$\$ \$\frac{55,175,773}{\$945,818}\$\$ \$\frac{51,067,184}{\$1,158}\$\$ \$\frac{51,158}{\$1,153,007}\$\$ \$\frac{51,158}{\$1,047,645}\$\$ \$\frac{51,153,007}{\$1,153,007}\$\$ \$\frac{51,076}{\$1,076}\$\$	330 \$6,323,099 \$6,019,572 \$5,616 \$1,193,228 \$943,743 \$77,88 \$1,006,746 \$924,360 \$77	4,617 \$5,495,450 \$5,199 3,005 \$736,609 \$710 0,678 \$777,528 \$780	,644 \$4,738,284 ,963 \$678,881 ,983 \$745,272	3.9% ( 212.8% 25- 42.5% 66	1.6% 3.4% 18.4% 34 1.4% 291.1% 263.7% 277 1.3% 92.7% 101.2% 79	% 31.8% 24.1%  % 326.4% 241.3%      % 71.3% 51.4%	15.8% 11.9% 6.5% 185.3% 159.6% 169.9% 23.3% 25.8% 17.3%	\$165,858 30,006 168,519 856,008 1,568,417 1,527,149 1,168,885 763,850 585,643 316,904 5309,213 452,006 703,884 773,756 851,748 913,416 667,192 455,588 452,882 447,548 T
	\$18,032 \$517,823 \$543,665 \$572,924 \$11,817,510 \$13,536,000 \$14,914,166 \$16,330,831 \$12,011,130 \$19,132,907 \$18,167,92 \$15,658,703		9,949 \$199,764 \$236,552 \$248,8 4,454 \$16,935,389 \$16,957,874 \$16,907,5	40 \$246,060 \$164,654 \$149,340 45 \$17,096,486 \$16,666,992 \$18,331,732	\$249,777 \$326,150 \$414,869 \$575 \$21,979,657 \$25,490,368 \$27,876,113 \$30,389	777 \$758,338 \$771,637 \$7 134 \$32,054,553 \$31,113,402 \$30,11	3,398 \$620,914 \$615 2,289 \$30,013,000 \$30,130	,190 \$475,269 ,510 \$29,547,383	110.1% 179 55.1% 6	176.0% 267.0% 348. 2.4% 70.9% 70.7% 77.	1% 375.0% 354.0% 354.0% 79.3% 79.3% 20.4% 20.4% 20.3%	252.1% 162.5% 147.2% 78.3% 77.0% 78.2%	578,250 1 10,540 20/3751 30,1255 447,288 586,588 601,688 503,684 384,362 366,350 5543,212 58,484,657 510,576,200 511,265,232 513,265,018 513,756,948 513,256,969 513,055,156 513,222,665 5 5543,217 58,484,657 510,576,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513,265,200 513
Residential Low Income Residential Small C&I Medium C&I Large C&I	\$7,309,628 \$8,076,780 \$7,432,005 \$6,063,905 \$1,053,284 \$1,251,672 \$991,207 \$699,328 \$1,527,954 \$1,709,249 \$1,470,164 \$1,127,999	\$5,536,340 \$5,433,270 \$5,396 \$603,293 \$508,295 \$510 \$1,067,844 \$943,807 \$923	3,331 31,361,233 31,203,362 31,361,203,362 31,361,233 31,203,362 31,361,233 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,362 31,203,203,202 31,203,203,202 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70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7% 70.7%	3% 27.0% 20.4% 3% 193.9% 137.9% 49.8% 44.4%	12.7% 6.4% 0.7% 105.4% 88.7% 100.5% 21.7%	1.05,000   1.05,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000   1.07,000
Large C&I Total Billed Sales kWh or therms	\$5592,014 \$949,762 \$965,381 \$408,466 \$27,494,111 \$31,140,370 \$29,021,049 \$24,958,400	\$535,891 \$451,098 \$555 \$23,697,577 \$22,103,244 \$21,541	5,725 \$422,408 \$572,077 \$672,5 1,268 \$20,972,832 \$22,103,772 \$23,337,1	36 \$944,605 \$989,627 \$1,325,233 18 \$27,933,492 \$31,916,160 \$36,124,942	\$1,771,656 \$1,097,298 \$1,257,216 \$1,897 \$41,443,959 \$41,038,430 \$41,455,062 \$39,372		8,009 \$1,057,305 \$1,335 8,418 \$35,622,920 \$38,663	,071 \$41,120,859	123.9% 8 31.4% 3	55% 13.7% 207.8% 254 51% 41.4% 66.1% 66.	% 199.1% 120.1% % 71.0% 68.1%	133.9% 84.8% 98.5% 67.5% 61.2% 65.7%	5733,219 821,894 131,917 848,750 1,362,045 898,333 666,721 565,601 485,228 662,728 58,630,832 510,303,589 512,017,881 516,496,662 515,674,665 515,701,352 514,607,586 514,155,586 513,519,148 515,325,953
Residential  Low Income Residential  Small C&I  Medium C&I	30,225,629 19,638,87 12,126,830 65,518,87 2,767,741 1,865,536 1,178,889 668,541 4,369,166 2,589,125 1,452,411 712,823 9,051,667 6,554,544 4,330,039 2,571,643	3,918,039 3,691,457 3,828 419,426 403,080 42: 436,063 454,178 430 1,677,653 1,612,780 1,741	8,362 528,196 1,035,848 2,138,0 3,719 528,196 1,035,848 2,138,0 0,464 577,000 1,437,016 3,499,2 7,327 2,029,118 3,906,915 7,621,2	11 32,681,622 26,891,596 24,525,004 73 2,616,552 2,251,811 14 4,590,908 4,217,782 3,261,717 24 9,999,137 8,235,337 7,447,785	\$\frac{15,615,784}{1,905,659}\$\$ \$\frac{6,217,087}{1,905,659}\$\$ \$\frac{6,217,087}{1,200,264}\$\$ \$\frac{6,217,087}{2,240,266}\$\$ \$\frac{1,592,684}{1,245,644}\$\$ \$\frac{5,936}{2,386}\$\$ \$\frac{33,806}{3,385}\$\$ \$\frac{33,878}{2,345,649}\$\$ \$\frac{7,264,699}{2,493,477}\$\$ \$\frac{7,264,699}{4,203,477}\$\$ \$\frac{7,276,8894}{4,203,477}\$\$\$ \$\frac{1,767,8894}{1,764,834}\$\$\$ \$\frac{1,767,8894}{1,764,894}\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$	3,785,797   3,540,677   5,01   10   393,576   379,409   41   112   401,309   387,441   550   1,460,162   1,266,775   1,81	0,072 11,070,910 19,446 6,713 1,101,710 1,712 7,582 1,309,879 2,544 6,699 3,592,991 5,788	.060 N/A	-18.9% -18.6% -25.3% -17.7% -1	1.1%	7% - 2.6%7.5%10.5%10.5%10.6%10.0%2.5%27.5%	- 3.9% - 7.3% - 21.9%	
Large C&i Total Billed Total Revenue \$	4,369,166 2,589,125 1,452,411 712,823 9,051,667 6,554,544 4,330,039 2,571,643 15,291,684 13,626,795 10,861,356 8,829,224 61,705,885 44,274,878 29,949,525 19,294,068	7,561,847 7,845,442 7,66: 14,013,028 14,006,936 14,092	3,018 7,842,603 10,217,514 13,859,5 2,890 16,177,326 28,541,983 52,018,1	32 15,936,601 14,834,945 13,898,102 54 65,125,569 56,406,213 51,384,418	12,555,855 11,010,029 8,191,904 7,276 42,033,477 34,020,274 17,678,894 13,761	7,258,849 7,606,579 7,61 44 13,299,693 13,180,881 15,61	8,322 9,417,680 12,137 9,388 26,493,171 41,628	076 N/A N/A N/A	-9.1% -16.7%	79% 1.4% -7.2% -3. 51% 13.6% -8.4% -1	3% -7.5% -0.7% 3% -5.0% -6.5%	-1.8% -7.8% -12.4% -3.4% -7.2% -20.0%	1.00[10]   51.00[10]   51.00[10]   50.00[1]   50.00[1]   50.00[1]   50.00[1]   50.00[1]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]   51.00[10]
Residential Low Income Residential Small C&I Medium C&I	\$3,010,855 \$25,373,381 \$18,235,807 \$11,664,183 \$1,815,460 \$1,981,289 \$1,259,002 \$832,287 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$7,751,1311 \$5,645,638 \$3,898,858 \$7,737,896	\$10,271,171 \$9,375,011 \$9,776 \$586,925 \$503,591 \$540 \$1,166,155 \$1,025,342 \$1,081 \$2,328,065 \$2,110,454 \$2,212	6,353 \$13,100,990 \$17,644,831 \$31,544, \$767,284 \$1,169,352 \$1,991,41 1,397 \$1,428,174 \$2,957,441 \$4,560,2 2,348 \$2,787,688 \$3,444,815 \$5,749,6	777 \$41,236,780 \$32,296,773 \$31,973,555 61 \$2,386,867 \$1,917,842 \$1,358,880 33 \$5,497,423 \$5,069,784 \$4,245,889 24 \$7,709,834 \$5,935,940 \$5,711,672	\$26,914,357 \$23,384,632 \$11,644,057 \$11,039 \$1,297,533 \$979,342 \$553,841 \$498 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165 \$4,667,598 \$3,869,397 \$2,694,414 \$3,205	143	1,500 \$17,281,466 \$30,108 8,968 \$797,031 \$1,338 4,619 \$1,981,921 \$3,949 7,620 \$3,198,463 \$5,403	,773 \$30,078,785 ,737 \$1,500,242 ,791 \$4,316,815	-8.7% -64.4% -3 -17.4% -1	1.1%	3% -1.4% -16.1% 3% -19.9% -19.5% -19.5% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% -21.4% 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Large C&I Total Supplier Receivables Purchased (for EDCs)(1)	\$5,096,795 \$4,395,182 \$4,214,261 \$2,641,807 \$56,213,796 \$40,787,574 \$29,670,252 \$19,085,676	\$2,584,602 \$2,254,855 \$2,311 \$16,936,919 \$15,269,253 \$15,928	7,523 \$2,623,804 \$3,186,488 \$5,033,0 8,705 \$20,707,940 \$28,402,927 \$48,878,5	11 \$5,831,381 \$5,110,498 \$5,032,683 05 \$62,162,284 \$50,330,835 \$48,322,679	\$4,125,936	36 52,630,181 52,407,858 53,3 82 \$15,419,272 \$14,730,919 \$18,91	7,620 53,198,463 55,403 5,183 53,321,240 54,848 7,890 526,580,122 \$45,648	075 \$5,074,311 495 \$46,381,284	-1.3%	5.1%	16.6% 3.9% % 1.0% -7.5%	28.3% 4.2%3.7%6.6%6.6%	[56] 137 [106] [56] [56] [57] 156 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57] 157 [57]
Residential Low Income Residential Small C&I Medium C&I				<b>⊒==</b> ⊒== <b></b> ≢==∓					<b> </b>	=======================================			
Large (&) Total Total Revenue Billed \$ (Line 11 + Line 12)													
Residential Low Income Residential Small C&I	\$35,010,855 \$25,373,881 \$18,235,807 \$11,664,183 \$3,815,460 \$1,981,289 \$1,259,002 \$823,287 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$7,151,321 \$5,645,639 \$2,989,959 \$7,727,965	\$10,271,171 \$9,375,011 \$9,776 \$586,925 \$503,591 \$540 \$1,166,155 \$1,025,342 \$1,081 \$2,28,665 \$2,110,456 \$2,211	6,353 \$13,100,990 \$17,644,831 \$31,544,4 0,994 \$767,284 \$1,169,352 \$1,991,1 1,397 \$1,428,174 \$2,957,441 \$4,560,2 2,749 \$2,797,689 \$2,444,915 \$2,700,6	77 \$41,236,780 \$32,296,773 \$31,973,555 61 \$2,386,867 \$1,917,842 \$1,358,880 33 \$5,497,423 \$5,069,784 \$4,245,889 24 \$7,70,924 \$5,069,784 \$5,216,727	\$26,914,357 \$23,384,632 \$11,644,057 \$11,039 \$1,297,533 \$979,342 \$553,841 \$498 \$3,223,618 \$2,523,687 \$1,194,096 \$1,165 \$4,657,509 \$2,906,397 \$7,504,414 \$2,205	143   \$9,241,523   \$8,203,395   \$11,5:   109   \$403,280   \$435,257   \$41   146   \$1,099,290   \$850,492   \$1,1:   147   \$1,099,290   \$2,23,217   \$2,4	1,500 \$17,281,466 \$30,108 8,968 \$797,031 \$1,338 4,619 \$1,981,921 \$3,949 7,620 \$3,108,462 \$5,402	,773 30078785 ,737 1500242 ,791 4316815	-8.7% -64.4% -3 -17.4% -1	5.1% 28.2% -0.2% 7. 1.5% -22.2% -32.7% -15. 5.0% 22.4% -2.0% -0. 2.4% -1.5% -2.7% -2.7% -0.	-1.4%	-12.1% -2.1% -4.6% -36.3% -31.8% -32.8% -1.3.4% -1.3.4% -7.7% -6.0%	[\$3,07,299] 1,540,975
Large C&i Total \$ Revenue (Payments) Received (2)	\$5,096,795 \$4,395,182 \$4,214,261 \$2,641,807 \$56,213,796 \$40,787,574 \$29,670,252 \$19,085,676	\$2,584,602 \$2,254,855 \$2,311 \$16,936,919 \$15,269,253 \$15,928	7,623 \$2,623,804 \$3,186,488 \$5,033,0 8,705 \$20,707,940 \$28,402,927 \$48,878,5	11 \$5,831,381 \$5,110,498 \$5,032,683 05 \$62,162,284 \$50,330,835 \$48,322,679	\$4,125,936 \$3,845,959 \$3,359,672 \$2,666 \$40,224,042 \$34,603,018 \$19,446,080 \$18,574	336 \$2,630,181 \$2,407,858 \$3,3 82 \$15,419,272 \$14,730,919 \$18,9	5,183 \$3,321,240 \$4,848 7,890 \$26,580,122 \$45,648	,075 5074311 ,495 \$46,381,284	-1.3% -14.0%	13% -8.7% 27.2% 3. 14% 16.6% 1.9% 9.	16.6% 3.9% 1.0% -7.5%	28.3% 4.2% -3.7% -6.6%	[662,117] [269,240] [266,240] [717,864 [81,533] [77,335 [90,235 [73,137] [127,72] (887,96] (73,871,117) [75,953,237] [34,927,964 [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,762] [34,90,76
Residential Low Income Residential Small C&I	\$36,180,267 \$32,057,050 \$23,869,209 \$15,823,810 \$1,391,045 \$2,684,383 \$1,487,031 \$2,127,939 \$5,478,936 \$4,677,910 \$3,281,358 \$1,816,354	\$12,853,390 \$10,820,954 \$10,070 \$1,088,859 \$500,832 \$477 \$1,315,954 \$1,094,890 \$965	0,266 \$11,290,062 \$12,353,209 \$22,396,4 7,199 \$553,953 \$453,458 \$724,4 5,720 \$1,084,196 \$1,198,136 \$2,647,0	95 \$32,303,136 \$31,488,029 \$32,809,496 34 \$1,354,512 \$2,931,678 \$1,078,181 60 \$4,724,915 \$4,495,689 \$4,676,193	\$27,018,896 \$24,346,388 \$18,987,160 \$12,706 \$919,696 \$1,029,702 \$674,670 \$550 \$3,13,551 \$3,225,247 \$2,183,351 \$1,314		5,225 \$12,109,179 \$19,528 8,398 \$342,882 \$470 3,216 \$1,258,808 \$2,202	,409 \$21,709,702 ,533 \$986,804 ,191 \$2,741,764	-9.3% -1 -22.5% -6 -14.7% -3	5.7% 2.0% 20.0% -1. 5.7% -30.8% -68.3% -49. 1.1% -1.7% 20.2% -0.	.% -5.9% -5.7% % -20.9% 32.6% % 2.5% 24.4%	-9.0% -2.0% -12.8% -38.9% -24.4% -35.0% -16.8% -16.8%	[0.137.71] [0.003.16] [0.717.7] [1.032.0] [0.000] [0.000] [0.001.0] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0.000] [0
Large C&I Total # Revenue (Payments) Received	\$5,033,693 \$4,438,891 \$4,351,069 \$2,838,549 \$55,334,574 \$50,537,446 \$38,365,376 \$25,918,352	\$2,347,740 \$2,741,400 \$1,832 \$20,225,632 \$17,505,465 \$15,334	5,218 52,434,3946 52,361,370 54,233,0 2,766 52,841,882 51,984,507 53,803,1 4,170 \$18,205,038 \$18,351,281 \$33,804,0	05 50,358,241 55,807,908 56,152,803 17 54,943,783 55,258,266 54,693,411 99 \$49,684,577 \$50,041,630 \$49,410,084	34,731,682 53,414,899 52,423 \$3,294,335 \$4,926,114 \$3,008,563 \$2,785 \$38,633,855 \$38,259,133 \$28,268,641 \$19,781	52,131,642 52,116,487 52,11 144 52,669,934 52,757,887 52,6 154 \$16,501,259 \$16,202,675 \$16,49	3,916 \$2,671,676 \$2,907 3,925 \$18,695,791 \$28,520	,202 53,833,046 ,475 \$4,025,799 ,810 \$33,297,115	-15.176 -3 -6.8% -2 -10.7% -2	13.2% 3.1% -7. 5.8% 13.2% 6.0% 18. 5.6% -0.3% 9.1% -2.	-9.2% 50.5% -2.6% 50.5% -5.7% 5.7%	-11.0% -2.1% -19.4% -7.7% 34.6% -23.6% -9.4% 1.9% -15.6%	
Residential Low Income Residential Small C&I	185,198 185,039 189,379 171,162 15,994 22,455 18,968 23,829 16,683 16,589 18,041 15,542	194,813 188,339 183 20,927 17,772 17 17,534 17,422 16	3,726 205,501 183,651 206,0 7,573 18,774 16,967 18,8 6,048 18,739 15,825 18,2	03 210,961 195,069 209,156 89 21,791 34,516 23,605 22 24,689 17,758 18,240	196,489 194,099 202,340 203 20,744 22,874 18,940 19 15,411 17,293 17,714 18	197,356	2,422 193,345 200 6,789 16,073 16 8,235 16,672 17	,835 151,474	12.9% 47.6% 9.3%	5.2% 2.5% 18.2% 4. 7.5% 20.6% -20.5% -8. 7.1% -4.1% 14.0% 4.	4.8% 6.3% 11.5% 11.5% 3.9% 15.0%	-1.5% 5.3% -2.5% -14.2% -2.7% 5.4% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -2.8% -	$\begin{array}{cccccccccccccccccccccccccccccccccccc$
Difference Between Billed and Becoived Bevenue	16,863 10,599 18,041 15,542 5,231 5,639 4,740 791 801 915 825 223,789 229,915 232,942 216,098 c (Line 13 · Line 14)					5,502   5,619	814 738 3,556 231,579 240	728 4,572 721 659 198 187,469	7.3% -1 15.0%	-3.3% 8.8% -2. 3.0% -2.6% -8.6% 0. 3.3% 3.2% 13.3% 3.	17.3% 17.3% 20.1% 7.6% 7.6%	-2.7% 5.4% -2.8% -13.2% -15.3% -15.3% -23.4% -23.4% -23.4% -2.6% 4.4% -3.8%	1,557   11,767   2,172   854   678   2,400   654   847   655     299
Residential Low Income Residential Small CBI Medium CBI Large CBI Total	(\$1,169,413) (\$6,683,669) (\$5,633,402) (\$4,159,627 \$2,424,415 (\$703,093) (\$228,029) (\$1,304,652 (\$339,580) (\$1,285,826) (\$1,219,034) (\$597,852	(\$2,582,219) (\$1,445,943) (\$293 (\$501,933) \$2,759 \$63 (\$149,799) (\$69,548) \$115	S1,810,928   S5,291,622   S9,147,9 3,785   S213,331   S715,894   S1,266,7 5,677   S343,978   S1,759,305   S1,913,1	28 \$1,032,355 (\$1,013,836) \$280,699	\$377,837 (\$50,360) (\$120,830) (\$51	(\$940,147)   (\$1,290,355)   \$1,2   330)   \$7,128   (\$197,672)   \$1;   551)   (\$22,571)   (\$351,130)   \$5;	0,570 \$482,638 \$737 1.403 \$725.547 \$1.399	,854 \$8,369,083 ,463 \$513,438 ,003 \$1,575,051	-28.5% -9 -88.4% -15 -26.7% -10	3.4% -82.9% 76.5% -35. 3.7% -77.9% -90.7% -89. 7.2% -42.4% 65.5% -0.	% -35.0% 339.0%	-31.8% -1.6% -7.9% -29.4% -32.6% -41.8% -73.4% -58.8% -26.9%	\$33,471   6,579,129   4,571,540   13,183,761   51,4771   505,795   696,440   675,651   68,640   (72,128   13,1277)   13,12777, 13,083,90   775,660   1,118,322   50,103   4,370   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,767   62,
Medium C&I Large C&I Total  Customers on Arrearage Mgmt/Forgiveness Plan	(\$99,302) (\$1,033,575) (\$1,477,852) (\$573,804) (\$63,102 (\$43,709) (\$136,807) (\$196,741 (\$6,832,675) (\$8,695,124) (\$6,832,675)		4,330 \$352,743 \$1,082,845 \$1,516,6 4,857 \$218,078 \$1,201,981 \$1,229,8 4,536 \$2,502,902 \$10,051,647 \$15,074,4	19 \$851,603 \$67,972 (\$441,130) 95 \$887,598 (\$147,768) \$339,272 06 \$12,477,708 \$289,205 (\$1,087,404)	\$92,067 (\$701,561) (\$989,255) (\$149 \$393,222 (\$862,285) (\$720,482) 5781 \$831,601 (\$1,080,155) \$351,108 (\$119 \$1,590,187 (\$3,656,116) (\$8,822,561) (\$1,206	94   \$86,645   \$717,430   \$21  08   \$39,753   \$350,029   \$7  42   \$1,081,987   \$1,471,756   \$2,41		304 \$1,048,512 ,818 \$13,084,169	344.2% -13 437.7% -200 -223.7% -11	3.0%	% -63.4% 220.1% % -91.8% -172.2% -51.6% -347.5%	-24.7% -8.9% 13.0% -439.9% -14.5% 86.4% -0.8% -16.2% -3.4%	[590,74]   1,477,89]   517,74   [291,40]   648   44,977   446,505   752,579   1,031,749   (14,149   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749   1,476,749
Residential Low Income Residential Small C&I	1   1   261   262   321   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   312   31	304 313 1,159 1,172 1	292 284 259 2 1,108 1,054 960 8	35 223 204 195 78 826 788 764		98 77 66 552 536 499	68 67 410 382	76 90 331 294	-25.3% -3 17.0% 0.0%	3.7%	-75.4%	-76.1% -74.1% -67.7% -61.1% -60.2% -62.3% -0.0% -0.0%	
Medium C&I Large C&I Total  Customers Disconnected for Mon-Payman*		+ + + + + + - + - +	_		+	50 613 565	478 449	407 384	0.0% 0.0% 4.9%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	
Residential Low Income Residential Small C&I	1 50 150 150 150 150 150 150 150 150 150	62 120 120 1 13 37 5	153	17 17 15 15 15 15 15 15 15 15 15 15 15 15 15			0 0 0 0 0 0 18 0 2		1400.0% -10 -33.3% -10 -78.9% -10	0.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -100.0% -	-100.0%	-100.0%	
Medium C&i Large C&i Total Customers on Remove Name	<del>1</del> <del>3</del> <del>1</del> <del>1</del> <del>1</del> <del>1</del> <del>1</del> <del>1</del> <del>1</del> - <del>1</del>	† = _ 1† = _ 1 <sub>63</sub> = _		2		Ţ!= = Ţ! = = ģ = :			0.0%	0.0% 0.0% -100.0% -100.0% -100.0%	0% -100.0% 0.0% 0.0% 0.0% 0.0%	0.0% 0.0% -50.0% 0.0% 0.0% 0.0% -79.6% -72.7% -50.0%	
Customers on Payment Plans Residential Low Income Residential Small C&I	4,871 5,617 6,513 6,784	+ 6,595 + 6,311 + 5 1,614 1,627 1		96 4,299 4,878 4,677 54 1,267 888 767 48 46 34	3,388 2,929 3,220 3 592 606 654 3 39 82 108	112   2,984   2,910   123   644   606   144	3,350 3,605 3 631 650 176 153	3,280 3,280 541 491 137 140	-4.0% -4 -42.5% -5: -37.0% -3	0.2% -55.0% -52.5% -48. 9.8% -67.1% -63.3% -55. 1.6% 20.6% 66.2% 125.	52.7% -51.3% -60.4% -63.1% 396.6%	-39.3% -22.3% -24.6% -63.0% -58.2% -62.8% -62.8% -56.9% 282.5% 218.6%i	1941, 72.59, 73.80, 75.54, 73.10, 73.27, 75.67, 72.16, 73.04, 73.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.77, 75.
Large C&I	- 10 - 11 - 15 - 15 - 15 - 15 - 15 - 15	T = -18 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -20 = -2	7,669 7,268 6,247 6,0	$\begin{array}{cccccccccccccccccccccccccccccccccccc$	= 12 21 23 24 4,005 3,640 4,007 4	33 37 44 8 01 3779 3,712	48 43 7 7 7 4,214 4,458 4	34 41 7 4 1 108 3,956	30.0% 100.0% 30 -12.4%	9.1% 90.9% 53.3% 83. 0.0% 0.0% 100.0% 600. 1.1% -56.8% -53.7% -48.	8% 85.0% 120.0% 1% 400.0% 0.0% 1% -52.8% -51.6%	220.0% 207.1% 112.5% 0.0% 0.0% 600.0% -42.0% -28.6% -31.6%	1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
Total  Current A/R Passidential Low income Residential Small Cai Medium Cai Logic Cai	\$24,536,142 \$16,363,974 \$11,393,203 \$8,401,747 \$13,493,717 \$15,73,701 \$967,014 \$575,532 \$4663,163 \$52,244,719 \$1,325,301 \$857,290 \$1,325,301 \$857,290			53 \$26,094,909 \$25,886,538 \$20,420,361 57 \$1,961,164 \$1,312,359 \$1,109,048 14 \$3,727,656 \$3,747,473 \$2,887,106	\$18,201,596 \$15,280,691 \$7,853,388 \$6,998 \$31,009,276 \$801,553 \$424,558 \$365 \$2,416,192 \$1,614,758 \$799,757 \$664	190 \$6,772,026 \$6,463,279 \$8,21 136 \$342,016 \$385,246 \$31 102 \$708,602 \$654,284 \$60	3,017 \$12,905,975 \$19,166 7,203 \$704,681 \$1,022 0.366 \$1.551,386 \$2,671	.959 \$27,604,141 .111 \$1,521,828 .320 \$4,154,779	-16.8% 1 -68.3% -3	1.2% 34.1% -6.5% 17. -9% -17.1% -26.2% -2. -5% 21.8% -6.8% c	%	42.55   -2.25.5   -2.25.5   -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5     -2.25.5	[6,15,78], 1,67,62], 3,87,68, [68,39], 1,00,19), 29,720, (67,16), 96,87], (1,52,91), 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081, [1,52,91], 1,08,081
Medium C&l Large C&l Total	\$4,907,926 \$3,551,606 \$2,446,533 \$1,789,006 \$2,636,702 \$2,236,176 \$1,531,388 \$1,366,618 39,237,650 \$25,970,176 \$17,663,440 \$12,990,192	S1,441,078   S1,324,570   S1,565   S1,516,664   S844,734   S1,203   S9,958,107   S9,769,034   S10,915	9,761 \$1,757,928 \$2,735,596 \$4,142,7 3,357 \$1,237,119 \$1,965,837 \$3,192,9 5,452 \$12,262,875 \$21,916,116 \$33,054,3	13 \$4,618,656 \$4,489,686 \$3,703,538 34 \$3,251,478 \$2,631,929 \$2,559,201 71 \$39,653,862 \$38,067,987 \$30,674,345	\$3,600,527 \$2,597,682 \$1,619,086 \$1,330 \$3,418,983 \$2,162,061 \$1,924,961 \$938 \$28,646,574 \$22,456,745 \$12,621,250 \$10,317	70 \$1,433,212 \$1,276,883 \$1,6: 194 \$1,624,483 \$1,470,047 \$1,5: 192 \$10,880,339 \$10,249,739 \$12,6:	3,689 \$2,496,243 \$3,774 4,723 \$2,362,481 \$3,872 8,998 \$20,020,766 \$30,506	346 \$5,385,249 162 \$4,206,804 898 \$42,872,801	-24.5% -2.9% 5. -21.8% 19	.4% 6.2% -9.5% -7. 2.9% 41.2% 40.9% -38. 2.7.1% -2.8% 3.	8.2% -18.7% 8.2% -21.2% 92.3% 22.2% 96. 11.4% -6.1%	7.6% -8.7% -8.9% -8.9% 24.9% 20.2% 21.3% -8.6% -7.7%	[51,50,348] 48,521 151,160 [105,500] [110,500] 100,662 [20,277] (113,28) [23,357] (68,67] [105,500] [105,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [20,500] [
Collection Effectiveness Residential Low Income Residential Small C&I	\$3,00,139 \$2,244,179 \$3,125,301 \$857,299 \$57,000 \$58,007,900 \$355,006 \$2,546,553 \$31,900,000 \$2,546,570 \$2,236,570 \$3,535,000 \$3,536,500 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546,530 \$3,546	6 45.6% 40.4% 4 19.2% 9.7% 6	41.2% 48.2% 42.6% 61. 9.0% 10.7% 8.7% 17.5%	9% 65.0% 56.3% 58.0% 11% 13.8% 34.5% 16.9% 3% 81.7% 79.9% 77.7%	48.1% 46.5% 38.9% 3 13.8% 15.4% 9.7% 3 56.5% 64.5% 64.5% 64.2%	.4% 27.2% 26.2% .6% 8.0% 10.9%	27.5% 31.8% 4 12.8% 8.2% 1 53.3% 55.1%	2.8% 38.7% 5.9% 16.3%		2.6% -18.7% -20.9% -24. -2.6% -39.0% -76.5% -76. -2.6% -76.6% -76.	7% -32.8% -36.3% 5% -17.5% -21.7% 5% -35.7% -27.0% 5% -35.7% -27.0% 5% -25.4% -10.7% 5% -25.4% -10.7% 5% -30.5% -23.3%	-42.9% -25.3% -30.8% -5.5% -6.9% -5.5% -29.0% -19.2%	
Medium C&I Large C&I Total	-   -   78.7%   76.0%   73.39   -   -   80.0%   78.1%   76.89   -   -   82.4%   83.6%   89.20   61.8%   58.0%   52.75	71.9% 71.4% 81.2% 87.0% 43.6%	68.3% 72.0% 67.3% 76. 77.0% 86.6% 80.1% 84.4% 61.	6% 83.4% 79.5% 78.0% 6% 85.3% 85.2% 78.3% 0% 64.6% 60.0% 58.8%	61.1% 71.2% 64.3% 6 61.4% 84.0% 73.2% 6 47.1% 50.1% 41.0% 3	5% 61.1% 69.7% 69.7% 33% 64.9% 68.8% 31.9%	64.7% 64.6% 7 78.1% 69.7% 6 33.4% 34.5% 4	9.6% 76.9% 5.4% 43.4%		3.6% -8.8% -16.2% -3. 3.6% -0.6% -17.9% -24. 3.8% -22.1% -22.	14.3%   2.1%	-10.1% -4.8% -7.2% -9.8% -13.0% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7% -17.7	- 1325
Footnotes (if necessary)													

**COMBINED** 

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.